CORPORATE GOVERNANCE REPORTING TEMPLATE FOR ISSUERS OF SECURITIES TO THE PUBLIC

TO BE FILLED IN LINE WITH THE REQUIREMENTS OF THE CODE OF CORPORATE GOVERNANCE PRACTICES FOR ISSUERS OF SECURITIES TO THE PUBLIC, 2015 Company Details to be Provided:

Company Name (in full)

British American Tobacco Kenya plc

Reviewer's Name

Stock Code: KE0000000075

Sector: Manufacturing Year: 2019

Date of Financial Year End: 31 DECEMBER 2019

Company market to book ratio at end of financial year

No of outstanding shares at end of financial year Closing price of stock at end of financial year

Net sales as per Income Statement at end of financial year Net profit as per Income Statement at end of financial year

Total debt (short and long term) as per Balance Sheet at end of financial year

Total equity as per Balance Sheet at end of financial year

Total no. of Board members at end of financial year No. of independent directors at end of financial year

No. of non-executive directors at end of financial year

100,000,000 KSh. 500 KSh. 24,039,618,000 KSh. 3,885,649,000 KSh. 188,601,000 KSh. 9,715,210,000

5.15

Chairman Signature

CEO Signature

Company Secretary Signature

WAENI NGEA COMPANY SECRETARY C.P.S. No. 2151 P. O. Box 14122 - 00100 NAIROBI

Mandatory or Part No. Question

'apply explain'

Kenya Code Reference

Application - FA, Application or Explanation - Note 3 & 4

PA or NA - See

Notes 1, 2, 3 & 4

Source of Information

| | A | INTRODUCTION | | | |
|--------|-----|---|--------------------------|--|--|
| M | A.1 | Has the company developed and published a Board Charter 1.1.2, 2 which is periodically reviewed and which sets out the Board responsibility for internal control? | , 2.6.2, 6.3.2 FA | The Company has a Board Charter which outlines the roles, responsibilities and powers of the Board, Board Committees, Board Chair, Managing Director and Company Secretary. It also sets out the Boards responsibility for risk management, strategic direction, corporate governance, internal controls and processes. The Board Charter is periodically reviewed by the Board with last review conducted on 23 April 2020. It is published on the Company's website (www.batkenya.com). | www.batkenya.com_ |
| М | A.2 | Do the Board Charter or company documents distinguish the 1.1.2, 2 responsibilities of the board from management in line with Code requirements? | , 2.3.1, 2.3.2, 2.6.2 FA | The Board Charter sets out the separation of roles between the Board and Management (pg. 5-6) including the Board Chairman and the Managing Director. The Board Charter also sets out the roles and responsibilities of the Board in discharging its fiduciary and leadership functions. A description of the Board's responsibilities and how it operates is disclosed in the Corporate Governance Report within the 2019 Annual Report | Corporate Governance Report pg. 57 |
| A or E | A.3 | Is there a statement indicating the responsibility of Board 1.1.6 members for the application of corporate governance policies and procedures of the company? | FA | YES. Board and Management decisions are made in accordance with prudent corporate governance practices. The Nominations & Governance Committee is specifically charged with the responsibility of monitoring compliance with the CMA Code and governance aspects. The 2019 Annual Report provides that, besides complying with the Code, the Company has committed to embed internal rules of engagement to support corporate governance. These internal guidelines are constituted in the Standards of Business Conduct to which every employee, Director and Supplier attests their adherence. | pg. 57 & 67 Articles of Association of the Company available on <u>www.batkenya.com</u> |
| M | A.4 | How has the Board ensured all directors, CEOs and 1.1.6 management are fully aware of the requirements of this Code? | FA | The Board and Management have each received an update on the requirements of the Code and their specific responsibilities. The Code's requirements were also set out and discussed in great detail in the 2019, 2018 and 2017 Governance Audit reports. The requirements of the Code are additionally reviewed by the Board and each Committee to ensure compliance with aspects relating to | Company having undertaken the governance audits and being in compliance. |
| М | A.5 | Do company documents indicate the role of the Board in Part II-developing and monitoring the company strategy? | II - Overview, 2.3 FA | YES. This is disclosed in the Corporate Governance Section of the 2019 Annual Report. The Annual Report further states that the Board is collectively responsible for the Company's vision and strategic direction. The Board Charter also provides that the Board is responsible for approving the Company's business strategy and ensuring that the necessary financial and human resources are in place for the Company to meet its objectives. | Annual Report Corporate Governance report pg. 57 |
| A or E | A.6 | Does the company strategy promote sustainability of the 2.3.6 company? | FA | Sustainability is one of the Company's strategic pillars alongside Growth, Productivity and Winning Organization. The Board places considerable emphasis on the need for the business to be sustainable for the long term, to meet the expectation of stakeholders and inform the Company's commitments to society. The Company's approach to sustainability and its sustainability initiatives are disclosed in the 2019 Annual Report | 2019 Annual Report pgs 40-44, 62 and 63 The Board Charter also references sustainability initiatives of the Company (pg 17). |

| М | | Are all board committees governed by a written charter/terms of reference, disclosing its mandate, authority, duties, composition, leadership and working processes? | | | YES. The Board has constituted 3 Committees i.e Nominations Committee, Audit Committee and the Remuneration Committee as set out in the Board Charter. All Committees have Terms of Reference which are annually reviewed and updated as appropriate. The Committee terms of Reference were last reviewed by the Board on 19 February 2020. A description of how the Committees operate is also disclosed in the Corporate Governance Report section of the 2019 Annual Report | website www.batkenya.com . The Board Charter also contains the Committee terms of reference. |
|--------|------|--|----------------------------|----|---|---|
| | В | BOARD OPERATIONS AND CONTROL | | | | |
| M | | Has the Board established a Nomination Committee comprised mainly of independent and non-executive Board members? | 2.1.2, 2.2.2 | | YES. The Nominations & Governance Committee was constituted on 8 November 2002. It has 4 Members 2 of whom are Independent Non-Executive Directors, 1 is a non-independent Non Executive Director and 1 is an Executive Director. | Annual Report (Corporate Governance section) pg. 74 - 75. Terms of Reference of Nominations & Governance Committee are disclosed in Board Charter (pg. 30) on the website www.batkenya.com |
| М | B.2 | Is the chairperson of the Nomination Committee an independent director? | 2.2.3 | | YES. The Chair was independent up to January 2020 but ceased to be independent from February 2020. | 2019 Annual Report in the Corporate Governance Report pg. 74. |
| М | B.3 | Has the board adopted and published procedures for nomination and appointment of new Board members? | 2.1.1, 2.1.7 | | YES. The Board on 27 April 2018 approved a Policy on Director Appointments to the Board which is posted on the BAT Kenya website. | Policy on Appointments to the Board published on www.batkenya.com |
| М | B.4 | Is the Board size adequate for the exercise of the company business? | 2.1.4 | | YES. The board currently has 11 board members against a maximum of 12 as per the Board Charter and 2019 Annual Report which is sufficient size for the company business. This number permits a minimum number of at least three Directors per Committee. | |
| A or E | B.5 | Has the board adopted a policy to ensure the achievement of diversity including age, race and gender) in its composition? | 2.1.2, 2.1.3, 2.1.5, 2.5.1 | | Yes. The Board approved and adopted a Diversity Policy which is disclosed on the Company's website, through the Board Charter (pg. 7 & 8) and in the 2019 Annual Report. | Diversity Policy published on www.batkenya.com . See also Guiding Principles on pg 25, 28-29 & 69 of the 2019 Annual Report in the Corporate Governance Report section. |
| M | | Do the Board members represent a mix of skills, experience, business knowledge and independence to enable the discharge of their duties? | 2.2.1 | | YES. The skills, experience, business knowledge and other qualifications of each Director are disclosed in the profiles of each Director set out in the 2019 Annual Report Corporate Governance Report. The Board profiles are also disclosed on the Company's website. | |
| М | B.7 | Has the board adopted and applied a policy limiting the number of board positions each Board member may hold at any one time? | 2.1.6 | | YES. This is captured within the Board Charter and the Directors' Letters of Appointment. The Board Charter, on page 8, advocates that Non-Executive Directors should not hold more than 3 directorships of listed companies at any one time while Executive Directors shall not hold a directorship in more than 2 public listed companies. The chairman cannot chair the boards of more than 2 public listed companies. All Directors must promptly disclose outside directorships and inform the Chairperson of any changes to these directorships. | www.batkenya.com |
| М | | Have any Alternate Board members been appointed? If so, have the Alternate Director/s been appointed according to regulation and Code requirements? | 2.1.6, 2.1.7 | | The Board has announced the appointment of Mr. Sidney Wafula an an alternate Director to Mr. Andre Joubert. The appointment was undetaken in line with listing requirements and wil take effect on 25 June 2020. | |
| М | B.9 | Are independent directors at least one-third of the total number of Board members? | 1.1.2, 2.1.3, 2.4.1 | FA | YES. Out of 11 Directors 5 are Independent Non-Executive Directors (45%). | 2019 Annual Report Corporate Governance Report section pgs. 58-60. See Board profiles on www.batkenya.com |
| A or E | 1 | Does the Board have policies and procedures to annually assess the independence of independent Board members? | 2.4.1 | | YES. Independence of Board members is annually assessed by the Nominations & Governance Committee applying the criteria set by the CG Code under 2.4.1. As per the 2019 Annua Report pages 74, the Nominations & Governance Committee's key mandate is that of evaluating and reporting to the Board on an annual basis, the effectiveness of the Board and of the Directors in the discharge of their responsibilities including ensuring that the Board has an appropriate balance of skills, expertise, knowledge and independence, in line with the Board Diversity Policy. Annual assessment of Directors' independence was completed by Nominations & Governance Committee on 16 April 2020 and results tabled to the Board on 23 April 2020. | published on website - www.batkenya.com and 2019 Annual Report Corporate Governance Report section pg. 74. |
| M | B.11 | Do all independent Board members have a tenure of less than 9 years? | 2.4.2 | | All independent Directors have a tenure of less than 9 years. This has been disclosed on pg. 69 in the Corporate Governance Report section of the 2019 Annual Report under Board Diversity. | |
| М | B.12 | Is the Board comprised of a majority of non-executive board members? | 2.1.3 | | YES. As at May 2020, out of 11 Directors 8 are Non-Executive Directors (72%). The position for 2019 is disclosed in the Corporate Governance Report section (pg. 69) of the 2019 Annua Report and Board profiles on the Company's website | |
| M | B.13 | How does the Board ensure a smooth transition of Board members? | 2.1.8 | | Succession Planning is conducted by the Nominations & Governance Committee on behalf of the Board and reported to the Board. The Nominations & Governance Committee annually reviews currently available board skills and experience, Company needs, diversity and independence considerations. Premised on its findings, the Committee will facilitate filling of vacancies and creation of a succession pipeline to meet these requirements on an annual basis. This has been disclosed in the 2019 Annual Report and Board Charter under the mandate of the Nominations Committee. | Governance Committee terms of reference in the Board Charter (pg. 30) on www.batkenya.com |

WAENI NGEA
COMPANY SECRETARY
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| М | B.14 | Has the Board established an effective Audit Committee according to Code requirements? | 2.2.4, 6.5.1, 2.1.7 | | YES. The Board has constituted an effective Audit & Risk Committee comprised of 4 Members 3 of whom are Independent Non-Executive Directors. The mandate and role of the Audit & | Committee are provided on the BAT website |
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| | | | | | | 21, 2019 Annual Report Corporate Governance Report section pg. 75 - 76. |
| M | B.15 | Are the functions of the Chairperson and the Chief Executive Officer exercised by different individuals? | 2.3.3 | | YES. The functions of Chairperson and Managing Director are exercised by different individuals. The division of responsibilities between the Chairperson and the Managing Director is disclosed in the Board Charter and the 2019 Annual Report Corporate Governance Report section. | Board Charter pages 11-12, and the 2019 Annual Report Corporate Governance Report section pg. 67 |
| М | B.16 | Is the Chairman of the Board a non-executive board member? | 2.3.4 | FA | YES. The Chairman of the Board is a Non-Executive Director | 2019 Annual Report Corporate Governance Report section pg. 58 See also Board profiles on www.batkenya.com |
| A or E | B.17 | Has the Board established procedures to allow its members access to relevant, accurate and complete information and professional advice? | 2.3.5 | | YES. The Board has established procedures to allow its members access to relevant, accurate and complete information and professional advice at the Company's expense. On access to information, the Chairperson and the Managing Director invite members of Management to make presentations at Board meetings to provide insights into certain aspects of the Company's business or operations. All Board Committee Terms of Reference confer authority on the Committee to request information and obtain external professional advise at the expense of the Company. | of all Committees on website www.batkenya.com and 2019 Annual Report Corporate Governance Report section pg. 74 - 77. |
| M | B.18 | Has the Board adopted a policy on managing conflict of interest? | 2.3.8 | | YES. Conflicts of Interest are captured and managed as provided by the Company's Standards of Business Conduct (SOBC) which applies to Board Members, all employees and thrid parties' dealing with the Company. The process and procedures to manage conflicts of interest are disclosed in the Corporate Governance Report section of the 2019 Annual Report (pg.70) and in the Board Charter pg. 14. A Register of Conflicts of Interest declared in 2019 was maintained at Board level. | website www.batkenya.com. See disclosure in Corporate Governance Section of 2019 Annual Report pg. 70. |
| М | B.19 | Has the Board adopted a policy on related party transactions to protect the interests of the company and all its shareholders and which meets the requirements of the Code? | | | YES. A Related Party Transactions Policy aligned to provisions of the CG Code was approved by the Board on 12 April 2019 for immediate implementation. Various disclosures of related party transactions are also disclosed in the 2019 Financial Statements (pg. 131 - 132). | on the website <u>www.batkenya.com</u> . See dislcosures on Annual Report Financial Statements pgs. 131 - 132. |
| М | B.20 | Has the company appointed a qualified and competent company secretary who is a member in good standing of ICPSK? | 2.3.9 | | YES. Ms. Waeni Ngea is the Company Secretary and is in good standing with ICS. | See disclosure in Corporate Governance Report of 2019 Annual Report at pg. 60. See Company Secretary's profile on www.batkenya.com |
| A or E | B.21 | Has the Board adopted policies and processes to ensure oversight of sustainability, environmental and social risks and issues? | | | YES. Sustainability is one of the Company's strategic pillars alongside Growth, Productivity and Winning Organization. The Board places considerable emphasis on the need for the business to be sustainable for the long term, to meet the expectation of stakeholders and inform the Company's commitments to society. The Board has approved a Corporate Social Investment Strategy which underpins the Company's commitment to sustainability. This strategy is available on the Company's website | 2019 Annual Report Strategic Report section pg 50 - 54 displays our focus on ESGs. Corporate Governance Report section of 2019 Annual Report pg.78; Page 17 Board Charter (Environmental, Social & |
| A or E | B.22 | Has the Board developed an annual work-plan to guide its activities? | 2.6.3 | | YES. The Board Annual Work Plan for the next financial year is developed in the last quarter of the current year and approved at the last Board meeting of the year. The 2019 work plan was approved in December 2018. Areas of focus stated in 2.6.3 are all captured within the Board Work Plan. The Board Charter details the requirement for the work-plan an planned activities (pg. 14). Board programme and activities during 2019 are disclosed in the Corporate Governance Report section of the 2019 Annual Report. Further, per the 2019 Annual Report page 67, the company developed a Board programme that is designed to enable the Board drive the strategy forward across all the elements of the Company's business model. | Annual Report pg. 67-68. Board Charter pg. 14. |
| M | B.23 | Has the Board determined, agreed on its annual evaluation process and undertaken the evaluation or the performance of the Board, the Board Committees, the CEO and the Company Secretary? | | FA | The Board has a clear evaluation process which reviews performance of the Board Committees, Chairman, Managing Director and Company Secretary. Board Evaluation for 2019 was conducted by teh Company Secretary using a third party too and the results discussed by the Nominations & Governance Committee on 16 April 2020. The Board evaluation process is disclosed in the Corporate Governance Section of the 2019 Annua Report. The 2019 Board evaluation found that the Board and its committees continue to function/perform well and have sufficient balance of skills, expertise, knowledge and diversity. Individual feedback is given by the Chairman to all Board members. Board members continued to perform well, and each was considered to be making an effective contribution to the Board. Feedback on the Chairman's, Managing Director and Company Secretary's own performance was given to them by the Nominations & Governance Committee. | Annual Report pg. 71. I See Board Charter on www.batkenya.com |
| A or E | B.24 | Has the Board established and applied a formal induction program for in-coming members? | 2.7.1 | FA | Formal induction programme approved by the Board is applied for all in-coming Directors This programme was implemented for 2 new Board members appointed in July 2019 Disclosure of the same is made within the Corporate Governance Report section of the 2019 Annual Report (pg. 70). | . Annual Report pg 70 |

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| A or E | B.25 | Do Board members participate in on-going corporate governance training to the extent of 12 hours per year? | 2.7.3 | FA | YES. Board Directors participate in on-going Corporate Governance training provided by the Company and externally in compliance with the Code. In 2019 each Director received requisite Corporate Governance training from BAT Kenya and other credible sources. | |
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| A or E | B.26 | Has the Board set up an independent Remuneration Committee or assigned to another Board committee the responsibility for determination of remuneration of directors? | 2.9.2 | FA | | Annual Report pg. 77. Remunerations Committee Terms of Reference are published on the website www.batkenya.com |
| М | B.27 | Has the Board established and approved formal and transparent remuneration policies and procedures that attract and retain Board members? | 2.9.1 | FA | YES. The Directors Remuneration Report captures the remuneration policy as it relates to Executive and Non-Executive Directors on the Board and makes full disclosure of remuneration of Directors received during the year in its 2019 Annual Report. The Directors Remuneration Report was approved by the Board on 19 February 2020 and recommended for shareholder approval during the AGM when held. | Statements section of the 2019 Annual Report pgs. |
| M | B.28 | How does the Board ensure compliance with all applicable laws, regulations and standards, including the Constitution and internal policies? | 2.10, 2.10.1, 2.10.2 | | BAT Kenya has established internal procedures and monitoring systems to monitor and promote compliance with applicable laws, regulations and standards. The Legal and External Affairs (LEX) Function has 6 qualified In-House advocates who participate in all business decision forums and provide legal counsel and advise to ensure compliance is achieved and maintained. The Company undertook an internal legal and compliance audit whose findings were shared with the Board on 19 February 2020. The Head of LEX is a permanent invitee to the Board and Audit & Risk Committee meetings to raise matters compliance. The Audit & Risk Committee together with the Internal Audit function further provide assurance to the Board on compliance. | Report pg 71 |
| М | B.29 | In the past year, has the Board organized a legal and compliance audit to be carried out on a periodic basis? | 2.10.3 | FA | YES. Pursuant to 2.10.3 of the Code, the Board authorised the in-house legal team to conduct a comprehensive internal legal and compliance audit for year 2019. This is disclosed on pg. 71 of the 2019 Annual Report | The internal Legal & Compliance Audit was concluded and report adopted by the Board in February 2020. See page 71 of the 2019 Annual Report. |
| A or E | B.30 | Has the Board subjected the company to an annual governance audit? | 2.11.1 | FA | YES. The Board appointed Ms. C. Musakali of Dorion Associates to conduct a Governance Audit for year 2019. Ms. C. Musakali is an ICS accredited Governance Auditor as prescribed under 2.11.1 of the Code. The Governance Audit covered the 9 areas prescribed by the Code. The Governance Auditor's Report and Opinion is disclosed in the Corporate Governance Report section of the 2019 Annual Report on pg. 65 -66. | Report pg 65-66. |
| | С | RIGHTS of SHAREHOLDERS | | | | |
| М | C.1 | Does the governance framework recognize the need to equitably treat all shareholders, including the minority and foreign shareholders? | 3.0 Overview, 3.2.1 | FA | YES. The company's procedures in the Articles of Association and Board Charter (pg. 16 - 17) provide for equitable treatment of all shareholders. In addition, the Board approved the Investor Relations Policy and Dividends Policy which will further support equitable treatment of shareholders. Evidence of equitable treatment of shareholders is available on page 70 as regards equitable provision of information on the company's performance. | Report pg. 70. See Board Charter pg. 16 - 17 on <u>www.batkenya.com</u> |
| M | C.2 | Other than at the AGM, how does the Board facilitate the effective exercise of shareholders' rights? | 3.1.1 | | Shareholders have access to the Company, the Board and its Share Registrar. The Share Registrar has a call center through which shareholders present any complaints either via telephone, emails or physically. The Company has an open door policy and will meet shareholders upon request. It may also organise Open Days for Shareholders. Investor and media briefings are also organised following declaration of end year and half year results to give shareholders an oportunity to have the performance explained. Relevant announcements are made in the local dailies to inform shareholders of key events. Shareholder engagement disclosed under the Corporate Governance Report section of the 2019 Annual Report. | 17 and Investor Relations Policy on www.batkenya.com |
| М | C.3 | How does the Board facilitate shareholders participation at the AGM? | 3.1.1 | FA | The AGM Notice is published in a timely manner through daily newspapers, email, website and distribution of physical Annual Reports to shareholders. A convenient venue is selected for the AGM with breakfast provided. Sufficient time is accorded to Shareholders at the AGM to enable them to ask questions, seek clarifications on the Company's performance and to air their concerns, if any. Shareholders unable to attend AGM's are permitted to appoint Proxies and to that end Proxy Forms are provided. | published on 2 June 2020. Notice and Agenda is published in the daily newspapers in addition to remail notification and circulation via the Company's website. The 2019 Annual Report and Proxy Form will also be published on the website and emailed to shareholders with updated addresses. |
| A or E | C.4 | Are minority and foreign shareholders holding the same class of shares treated equitably? | 3.2.1 | FA | YES. Minority and foreign shareholders are treated equitably. All receive information on the Company's performance through distribution of annual reports and accounts and half yearly results. All receive Notice to the AGM's and accorded opportunity to attend either in person or via proxy. Dividends are paid out to both minority and foreign shareholders at the same time per the Dividend Policy. The Board Diversity Policy and Nominations & Governance Committee ToRs (available for desktop review) provide opportunities for minority and foreign shareholders to nominate board members. The Company also respects legal provisions in the Companies Act 2015 permitting minority and foreign shareholders to make such nominations. Minority shareholders also have opportunity to raise concerns/issues to the Board through the Corporate Affairs and Investor Relations team. | Articles of Association and the Board Charter. The Board Diversity Policy, Dividend Policy and Investor Relations Policy are available on the Company's website www.batkenya.com |



| A or E | C.5 | Is there evidence that the Board proactively provides information to shareholders and the media, (and in a timely basis) on corporate affairs and corporate governance? | | FA | YES. Investor and Media briefings are conducted a day after declaration of end year and half year results. The Media and Investor briefing for 2019 end year results was held on 20 February 2020 at the Nairobi Serena Hotel. Other public announcements are availed on the Company's website and via publication in the local dailies in real time basis. | coverage on both electronic and print media. See www.batkenya.com for public announcements. |
|--------|-----|---|----------------------------|------|---|---|
| | D | STAKEHOLDER RELATIONS | | | | |
| A or E | D.1 | Does the Board have a stakeholder-inclusive approach in its practice of corporate governance and which identifies its various stakeholders? | 4.1.1 | FA | YES. The Company has a well resourced Legal and External Affairs (LEX) Function. Within LEX the External Affairs unit has, on behalf of the Board, identified all the Board and Company's key stakeholders and mapped out areas of interaction with such stakeholders. Engagements and interactions are conducted in line with the principles and guidelines set out in the Standards of Business Conduct (SOBC) and Principles of Engagement. | Engagement are available on the Company website. Engagement stakeholders are discussed in the 2019 Annual Report pg. 52 - 54. |
| A or E | D.2 | Has the Board developed policies, procedures and strategies to manage relations with different/key stakeholder groups? | 4.1.2, 4.1.3, 4.1.5, 4.2.1 | FA | YES. In addition to identifying key stakeholders, strategies and suitable policies are employed to manage relations with different stakeholders. Engagement is constructive, deliberate and planned. Typical issues of concern to the Board and which require strategic engagement are Excise, Illicit trade, tobacco control regulations and issues affecting tobacco farmers. Engagements and interactions are conducted in line with the principles and guidelines set out in the Standards of Business Conduct (SOBC) and Principles of Engagement. Various engagements with stakeholders conducted during 2019 are disclosed in the Strategic Report section of the 2019 Annual Report. The Board also approved the Investor Relations Policy in 2019. The company also has in place a Media Engagement Protocol as well as a strategy on Corporate Social Investment. | 52-54. Investor Relations Policy, Media Engagement Protocol & Corporate Social Investment Strategy on www.batkenya.com |
| A or E | D.3 | How does the Board take into account the interests of key stakeholder groups prior to making decisions? | 4.1.4 | FA | The Board strives to achieve an appropriate balance between the interests of its various stakeholders in order to achieve the long-term objectives of the Company. The annual report outlines the considerations and engagements had with various stakeholders in the company's decisions and operations. These stakehoders include farmers, customers, consumers, employees, communities and shareholders. In line with this objective, 2019 marked the continuation of a journey to transform the brand portfolio, which consisted of brand migrations, introducing new brand offerings and innovations to the market. The pillars of the Corporate Social Investment Framework are outlined at page 78 of the 2019 Annual Report. | 78. |
| М | D.4 | How does the Board ensure effective communications with stakeholders? | 4.2, 4.2.1 | FA | Relevant information is proactively relayed to stakeholders having regard to the best interests of the Company in determining what information is shared. Investor and Media briefings are conducted in a timely manner. The Annual Report, media and Company website provide avenues for dissemination of information about the Company in addition to financial performance. As per 4.2.1 a whisle blowing policy is in place. The company has also displayed its telephone contacts, email and physical addresses on its website and disclosed the name and contacts of the dedicated communications person. The Investor Relations Policy approved by the Board also provides for effective communication guide with stakeholders. | announcements as required by the CG Code and also shares information via the Company website. It also holds media and investor briefings to ensure that the right messages are shared. Stakeholder are free to reach out to the Company's Management at any |
| М | D.5 | Has the Board established a formal dispute resolution process to address internal and external disputes? | 4.3.1 | FA | YES. The Company has established processes and procedures for resolution of both internal and external disputes captured in the Board Charter. The Board ir reviewing for approval a Dispute Resolution Policy to guide the resolution of disputes. | |
| | E | ETHICS AND SOCIAL RESPONSIBILITY | | | | |
| A or E | E.1 | Does the Board ensure that all deliberations, decisions and actions are founded on the core values (responsibility, accountability, fairness and transparency) underpinning good governance and sustainability? | | FA | YES. Deliberations, decisions and actions are founded on the Company's guiding Ethos (being Bold, fast, Empowered, Diverse and Responsible) and in line with the Standards of Business Conduct (SoBC). These principles have entrenched the core values captured in the CMA Code. See disclosure at page 28-33 of 2019 Annual Report | See Standards of Business Conduct on www.batkenya.com |
| М | E.2 | Has the Board developed a Code of Ethics and Conduct (which includes sustainability) and has it worked to ensure its application by all directors, management and employees? | | FA | YES. The Company has its Standards of Business Conduct that all Directors, third parties dealing with the Company and employees of the Company adhere to annually. This is disclosed in the Corporate Governance Report section of the 2019 Annual Report. | (pg. 14) on www.batkenya.com and Corporate Governance Report section of 2019 Annual Report pg 78 |
| A or E | E.3 | How does the Board ensure that compliance with the Ethics Code and Conduct is integrated into company operations? | 5.2.3 | FA | The Company runs an annual sign-off process where all Directors and employees are required to refresh their adherence to the Standards of Business Conduct and advise on conflicts of interest. Training on compliance with the SoBC is also provided on relevant topics. The Board ensures that the Company's strategies and operations are executed in line with the Standards of Business Conduct (SOBC). All third party contractual arrangements are underpinned by the SOBC and the Supplier Code of Conduct. | |
| A or E | E.4 | Does the Board incorporate ethical and sustainability risks and opportunities in the risk management process? | 5.2.1 | FA . | YES. See disclosure on risk management within the Corporate Governance Report section of the 2019 Annual Report (pg. 69). The Company maintains risk registers on various identified risks e.g. risk of non-compliance with laws; and ensures appropriate actions are taken to mitigate or eliminate certain risks. | Annual Report pg. 69 |

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| A or E | E.5 | How is the company performance on ethics assessed, monitored and disclosed to internal and external stakeholders? | 5.2.4, 5.2.5 | FA | Ethics are assessed on an ongoing basis by the LEX function, which ensures that actions of the company and its employees are always in line with the company's Statement of Business Principles, Standards of Business Conduct (SOBC), Supplier Code of Conduct, Employment Principles, Health and Safety Policy, International Marketing Principles and Principles of Engagement. The LEX function monitors compliance with the above principles, policies and standards and advises employees and the Leadership team on the above, as the need arises. These principles, policies and standards are disclosed to employees on the local intranet site, and to external stakeholders in engagements and contracts and on the company's website. The Board, with advice from the Audit & Risk Committee, has completed its annual review of the effectiveness of the system of risk management and internal control for the period since 1 January 2019. No significant failings or weaknesses were identified, and the Board is satisfied that, where specific areas for improvement have been identified, processes are in place to ensure that the necessary remedial action is taken and that progress is monitored. | performance in risk management and highlights that no significant failings/weaknesses were noted from the risks tracked. |
| A or E | E.6 | Has the company established and implemented a whistle blowing policy? | 5.2.5 | FA | YES. The Company has a whishleblowing policy and a Speak Up Portal within the Standards of Business Conduct which enables staff, thrid parties, etc. in confidence, to raise concerns about possible improprieties in financial and other matters, and to do so without fear of reprisal. See disclosure on pg. 78 of 2019 Annual Report. | Corporate Governance section of 2019 Annual Report pg 78 Speak Up reporting portal on <u>www.batkenya.com</u> |
| A or E | E.7 | Has the Board/or management developed policies on corporate citizenship and sustainability and strategies for company use? | 5.3.1, 5.4 | FA | YES. See disclosures in 2019 Annual Report. Also see SoBC, Whistleblowing policy, Supplier Code of Conduct, Statement of business principles, Principles of engagement, International Marketing Principles, BAT Kenya Quality Policy Statement, Human and Safety Policy Statement. | 50, Corporate Governance Report section of 2019 Annual Report pg 78. |
| М | E.8 | Does the Board consider not only the financial performance but also the impact of the company's operations on society and the environment? | | FA | YES. The company considers the impact of its operations on society and environment. Examples of this may be seen in the company's recycling activities, energy management and afforestation activities. | 79 |
| A or E | E.9 | Does the Board monitor and report activities leading to good corporate citizenship and sustainability to demonstrate they are well coordinated? | 5.4.1 | FA | YES the Board monitors and reports activities leading to good corporate citizenship and sustainability. See disclosures in 2019 Annual Report including disclosures on Corporate Social Investment (CSI)and Responsibility | |
| | F | ACCOUNTABILITY, RISK MANAGEMENT AND INTERNAL CONTROL | | | | |
| M | F.1 | Does the Audit Committee and the Board consider and review the financial statements for integrity of the process and for truthful and factual presentation? | 6.1, 6.1.1a | FA | YES. The Board has constituted an effective Audit & Risk Committee which independently reviews, verifies and safeguards the integrity of financial statements. These documents are then forwarded to the Board for approval. | |
| М | F.2 | Does the Annual Report contain a statement from the Board explaining its responsibility for preparing the accounts and is there a statement by the external auditor about his/her reporting responsibilities? | | FA | YES. See disclosure in 2019 Annual Report | Financial Statement and Statement of Directors' Responsibilities section of 2019 Annual Report pg. 80, 87 |
| A or E | F.3 | Does the board or audit committee have a process in place to ensure the independence and competence of the Company's external auditors? | 6.1.1b | FA | YES. See disclosure in the 2019 Annual Report. The Board has an Auditor Independence Policy in place - see Audit & Risk Committee Terms of Reference. | Corporate Governance section of 2019 Annual Report pg 76 See Policy attached to Audit Committee terms of reference in Board Charter |
| М | F.4 | Do the shareholders formally appoint the external auditor at the AGM through a formal and transparent process? | 6.1.3 | FA | YES. Notice of appointment or re-appointment of External Auditors is given through the AGM Agenda. Appointment or re-appointment is put to the Shareholders and a vote by show of hands taken. | 2020, 2018 AGM notice is available on the Company website. |
| A or E | F.5 | Is the Company working towards the introduction of integrated reporting (incorporating financial and non-financial information) or is the company's Annual Report prepared on an integrated basis using a framework available from the Integrated Reporting Council, The Global Reporting Initiative, G4 Sustainability Guidelines and/or Sustainability Accounting Standards Booard standards? | | FA | YES. The Company adopted integrated reporting many years ago in line with global best standards and strives towards improving the same year on year. | reporting. |
| A or E | F.6 | Has the Board established an effective risk management framework which is inclusive of key risks as well as foreseeable risks, environmental and social risks and issues? | | FA | YES. The Company has an effective risk management framework in place. See disclosure in 2019 Annual Report and in the Board Charter | Corporate Governance section of 2019 Annua Report pg. 75-76. Board Charter pg. 14 |
| M | F.7 | Has the Board established and reviewed on a regular basis the adequacy, integrity and management of internal control systems and information systems (including for compliance with all applicable laws, regulations, rules and guidelines)? | | FA | YES. The Board has an effective Audit & Risk Committee and the Company has a wel resourced Internal Audit Function and a Compliance team. The Audit & Risk Committee meets 3 times a year and reports findings from its meeting to the Board. The Board also approves and monitors the audit and Compliance Plan annually. See also disclosures in Externa Auditors Report in 2019 Annual Report (pg. 88-89). | Report pgs 88-89 |
| М | F.8 | Does the Board annually conduct a review on the effectiveness of the company's risk management practices and internal control systems and report this to shareholders? | 6.4.1 | FA | YES. The Board reviews and reporting is done through the Annual Report and at the AGN when the External Auditor reads the Audit Report. | Corporate Governance Section of 2019 Annua Report pgs 88-99 Financial Statements section of 2019 Annual Report |
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| М | F.9 | Has the Board established an effective internal audit function according to Code requirements and which reports directly to the Audit Committee? | | FA | YES. The Company has a well resourced Internal Audit Function which reports directly to the Board Audit & Risk Committee. Internal Audit is also free to meet with the Chair of the Audit & Risk Committee and discuss matters of interest. | |
|--------|------|--|--|----|---|---|
| A or E | F.10 | Does the Board disclose details of Audit Committee activities ? | 6.5.2 | FA | YES. The Board discloses the activities of the Audit & Risk Committee in the Corporate Governance Section of the Annual Report. 2019 Audit Committee activities disclosed in the 2019 Annual Report. | |
| | G | TRANSPARENCY and DISCLOSURE | | | | |
| М | G.1 | Does the company have policies and processes to ensure timely and balanced disclosure of all material information as required by all laws, regulations and standards and this Code. | | FA | YES. Key areas requiring disclosure as listed in 7.1.1 have been disclosed in the 2019 Annual Report and / or on the Company's website www.batkenya.com . | 2019 Annual Report and website - www.batkenya.com |
| A or E | G.2 | Does the Annual Report cover, as a minimum, disclosures as prescribed in 7.1.1 relating to the company's governance, the Board and the Audit Committee? | | FA | YES. Key areas requiring disclosure as listed in 7.1.1 have been disclosed in the 2019 Annual Report and / or on the Company's website www.batkenya.com . | Corporate Governance Report section of 2019 Annual Report pgs.58 - 78 and website - www.batkenya.com |
| A or E | G.3 | Does the Annual Report cover, as a minimum, disclosures as prescribed in 7.1.1 relating to the company's mission, vision and strategic objectives? | 1 | FA | YES. The Company's Vision, Mission strategic framework disclosed in the Strategic Report section of the 2019 Annual Report and also on the website | Strategic Report section of 2019 Annual Report pgs. 28-33 |
| A or E | G.4 | Does the Annual Report cover, as a minimum, disclosures as prescribed in 7.1.1 relating to remuneration and whistleblowing? | | FA | YES. The company has disclosed remuneration through the Directors Remuneration Report and the notes in the Financial Statements within the 2019 Annual Report. The existence of a whistleblowing policy is also disclosed in the Annual Report and within the Standards of Business Conduct | |
| A or E | G.5 | As a minimum, does the company website disclose current information on all areas prescribed in 7.1.1 (Board Charter, Whistleblowing Policy, Code of Ethics and information on resignation of directors)? | 7.1.1 | FA | YES. The areas for disclosure have been disclosed on the Company website. It is however noted that populating the website with information is an ongoing process as information changes. | Website - <u>www.batkenya.com</u> |
| A or E | G.6 | Does the Board disclose the management discussion and analysis as required in 7.1.1? | 7.1.1 | FA | Disclosures are made as appropriate and in the interests of the Company and its shareholders | 2019 Annual Report |
| A or E | G.7 | Has the Board provided disclosures as required in 7.1.1 on compliance with laws, regulations and standards; ethical leadership, conflict of interest, corporate social responsibility and citizenship? | | FA | YES. Disclosures in Corporate Governance Section of 2019 Annual Report | Corpoarte Governance Section of 2019 Annual Report pgs. 71 |
| A or E | G.8 | Has the Board made all required disclosures, including confirming requirements of 7.1.1 which include that a governance audit was carried out and that there are no known insider dealings? | | FA | YES. A Governance Audit was conducted and is reported in the 2019 Annual Report | Corporate Governance Section of 2019 Annual Report pgs. 65-66. |
| A or E | G.9 | Has the Board disclosed the company's risk management policy, company procurement policy, policy on information technology as per 7.1.1? | 7.1.1 | PA | YES. The Company's risk management policy, procurement policy and policy on information technology disclosed in the Corporate Governance section of the 2019 Annual Report Disclosure is also captured in the Board Charter and is extended to the Company's website | Corporate Governance Section of 2019 Annual Report pgs. 75 - 76 & 78 Board Charter pg. 14 on www.batkenya.com |
| М | G.10 | Has the Board disclosed information on shareholders, including the key shareholders, including shareholding by directors and senior management and the extent of their shareholdings as required in 7.1.1 and on stakeholder who influence company performance and sustainability? | Description of the second seco | FA | YES. Disclosures have been made at the end of the Financial Statements on the 2019 Annual Report headed Principal Shareholders and Share Distribution | Principle Shareholders and Share Distribution section of 2019 Annual Report pg. 133 |
| М | G.11 | Has the Board disclosed all related-party transactions? | 7.1.1t | FA | YES. Related party transactions disclosed in the Financial Statements | Financial Statements section of 2019 Annual Report pgs. 131 - 132 |
| М | G.12 | Does the Board include in its Annual Report a statement of policy on good governance and the status of the application of this Code? | 1.1.3, 7.1.1r | FA | YES. Disclosures in Corporate Governance Section of 2019 Annual Report include Governance Audit Opinion | Corporate Governance Section of 2019 Annual Report pgs. 65 - 66, 71. |
| | | | | | | |

The Reporting Template shall be used by companies to report on their application of the provisions of the Code of Corporate Governance Practices for Issuers of Securities to the Public 2015 (the Code). The completion of the Reporting Template and its filing with the Capital Markets Authority (CMA) will fulfill the reporting requirements of the Code at 1.1.3 paragraph 2. All elements marked in green are mandatory and MUST be complied with. Failure to fully apply will result in regulatory sanctions. When completing column 'F' for MANDATORY ITEMS, 'FA' will mean 'Partially Complied With', and 'NA' will mean 'Not Complied With'.

Note 2 Column 'F' should be marked as follows: 'FA' - Full Application, PA - Partially Applied or 'NA' - Not Applied. Full application of this Code is required by the Code. Therefore anything less than 'full application' is considered 'non compliance or non-application' of the Code. A response of PA or NA is non-compliance and requires an explanation to be provided with a firm commitment to moving towards full compliance. See also Note 4.

Note 3 An explanation of how the Code provision is applied is required in column 'G' and shall be supported by evidence of how application has been achieved. If the provision is NOT applied, an explanation for why it is not applied or only partially applied is required in column 'G'. For each question, column 'G' must be completed.



- Note 4 If an explanation is required because of non-application of any element of the Code, the explanation must be satisfactory, must be provided to relevant stakeholders including the Capital Markets Authority and shall include:
 - a: reasons for non-application
 - b: time frame required to meet each application requirement
 - c: the strategies to be put in place to progress to full application.

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